



Washoe County Human Services Agency

Senior Services Division

COVID-19

Information current through July 13th



HDM

From January 1st – March 13th:

- 67,878 meals delivered to 1,148 individual clients

From March 16th – July 13th:

- 125,737 meals delivered to 1,521 clients
- This is a 24.5% increase in clientele over January – March time period



HDM (Continued)

On March 23rd:

- Aging and Disability Services Division (ADSD) approves relaxed nutritional standards to meet the COVID-19 response.
- ADSD no longer required signatures for meals
- Emergency Meal Service starts
 - 13,211 emergency/temporary meals have been provided



HDM (Continued)

Partnerships

Reno Sparks Indian Colony (RSIC)

- 1,425 meals provided to 95 seniors due to positive COVID-19 test results and community isolation

Pyramid Lake Paiute Tribe

- 1,750 meals provided to 70 seniors due to lack of programming for community isolation



HDM (Continued)

Of Interest:

- 13 additional delivery routes created for emergency/temporary meal delivery
- Washoe County Staff and volunteers provided grocery and other household supply deliveries
- Only 4 of 25 volunteer HDM drivers decide to take hiatus due to COVID-19 concerns
- All volunteer packers remain to support ongoing HDM efforts during COVID-19
- Major plumbing repair/overhaul in kitchen with no service interruption!



Congregate

On March 17th in room dining ceased and only To-Go meals are offered

January 1 – March 13

- 28,232 meals provided

March 16 – July 13

- 20,274 meals provided as a to-go meal
- Client count is down approximately 50% of pre-COVID-19 numbers



Congregate (Continued)

Site Meal Service since March 16th

- Reno: Providing
- Sparks: Providing
- Sun Valley: Providing
- Spanish Springs/Lazy 5: Providing
- Cold Springs: not providing, due to lack of client participation



Congregate (Continued)

Gerlach

- Number of meal provided doubled to Washoe County School District (WCSD).
 - Parents provided daily meals, as needed.
 - Average: 9-18 individuals, daily.



Congregate (Continued)

Of Interest

- Reno location interior repainted in Washoe County color scheme for consistency with Washoe County
- Major kitchen repair completed with no disruption to meal service



Case Management Services

Case Management:

- Caseworkers maintained regular communication with their clients
- Caseworkers have resumed limited in person contact and are adding clients to their caseloads (as of July 1st)

Homemaker Services:

- No disruption in services unless requested by the client

Rep Payee:

- No disruption in services



Daybreak Changes

- Daybreak Doors closed March 17th
- Regular contact with caregivers and clients
- In July, virtual outreach such as Zoom activities started
- As of August 3rd there is a daily Zoom activity
- Activity packets have been delivered to caregivers and their loved ones



Grant Funding

Grant	Amount Requested	Awarded	Notes
ADSD Emergency	\$ 23,871.00	yes	Additional Meals, PPE
ADSD Emergency	\$ 50,000.00	yes	PPE (to include our Homemakers), grocery delivery, Wellness check calls
NV CARES NDA	\$ 280,000.00	yes	5 Meal Trucks
ADSD Emergency	\$ 906,864.00	pending	Freezer and Concrete Pad, forklift, New flooring for Sparks and Reno, New Vinyl Chairs
CDBG-CV	\$ 11,747.00	pending	Rural Areas, Gerlach Kitchen supplies, New Vinyl Chairs

